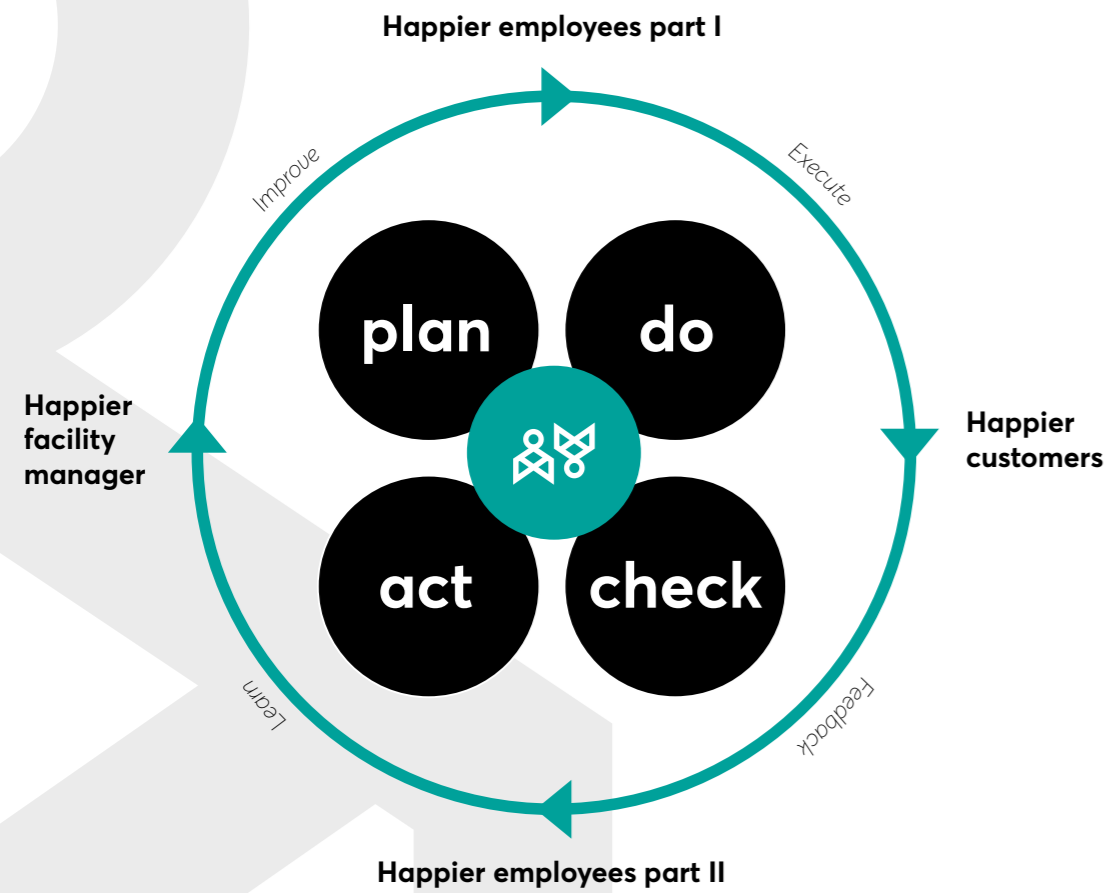


LET'S CREATE HAPPIER PEOPLE

# Our secret for top-rated locations



ONE SOLUTION

## People and data work together

### Plan

- Client Dashboard
- App
- Learning Management System (LMS)

### Do

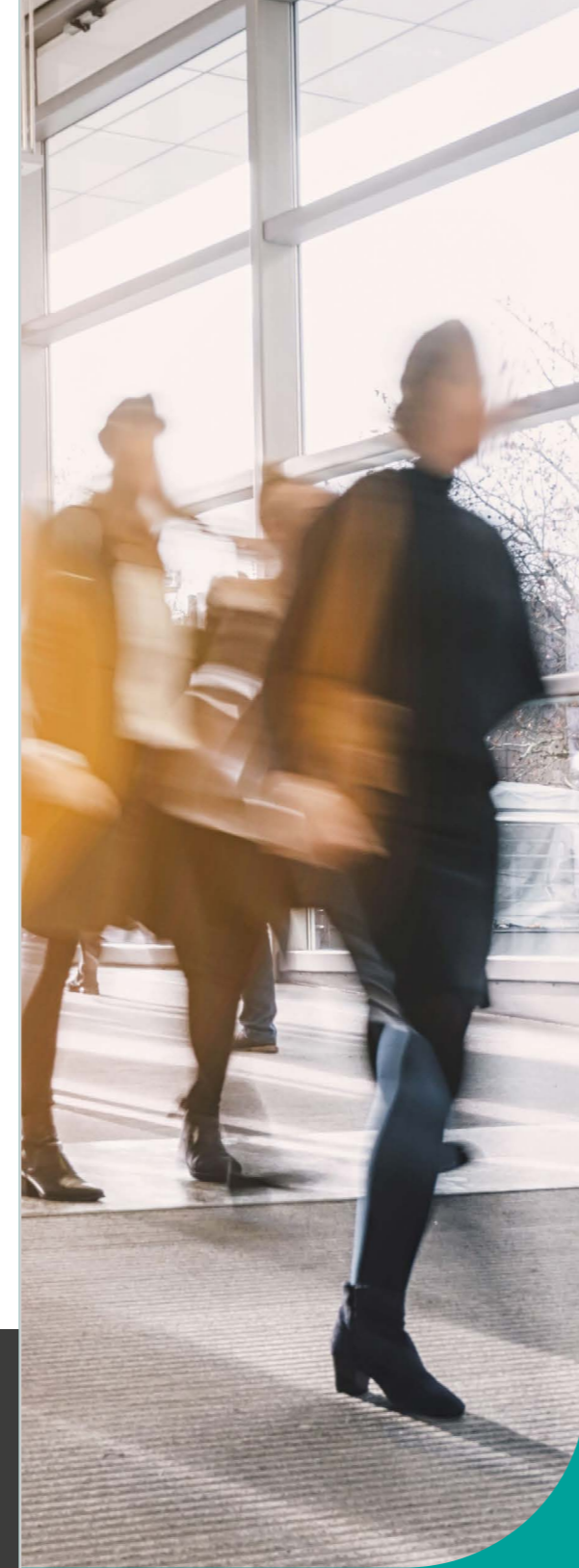
- Client Dashboard
- App
- Customer communication & Branding
- Just-in-time actions

### Check

- Client Dashboard
- App
- Feedback devices
- Sensors

### Act

- Client Dashboard
- App
- Learning Management System (LMS)



### We are INPRC.

"Only reliable metrics lead to more transparency and fewer controversies and risks."



Victor van der Wal  
FOUNDER / CEO

+31 6 15 04 48 95  
victor.vanderwal@inprc.com

### Timeline

- 2001  
INPRC's origin in jam production technology
- 2005-2015  
Application of Internet technology-Apps-RFID
- 2017  
NS/ProRail project launch
- 2021  
HTM Pilot (The Hague)
- 2021 - Present  
INPRC Team Development: Sales-Marketing-R&D-Data Science-Software Engineering
- 2021 - Present  
Development and implementation of data trail for predictive models
- 2021 - Present  
Learning Management System (LMS) development
- 2022 - Present  
Hardware development: feedback sensors-info screen
- 2023 - Present  
Circuit Zandvoort project start
- 2023 - Present  
Schiphol - underage travelers' service desk
- 2023 - Present  
Development of ProRail feedback kiosk
- 2023 - Present  
New UI/UX for INPRC

# Top-rated locations' best kept secret

DATA-DRIVEN FACILITY MANAGEMENT



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DATA-DRIVEN FACILITY MANAGEMENT

## Don't be the last to get on board

FACILITY DREAMS, WITHIN CLICKS

# Cleaning, security, catering

- **Data-driven facility management**  
An emerging market. Crucial for the future of service providers.
- **Happening in many places**  
Unfolding across numerous sectors, except ours. And not the way INPRC does it.
- **A new spin on bureaucracy**  
Escaping bureaucratic entanglements, everyone seeks transparent and fair contract management, emphasizing human collaboration.

BREAKING BARRIERS

## We challenge

### Status quo

While traditional companies cling to the past, industry leaders are transforming resistance into opportunities.

### In partnership with our clients.

We break longstanding barriers alongside our clients, such as NS/ProRail, forging a path to revolutionize public transport.

### Full autonomy

We oversee every facet of our service, right down to the development and production of our feedback devices, everything managed by our expert team.

POOR REVIEWS

## We address the biggest fear of popular places

- **Poor reviews**  
The difference between failure and success.
- **No control. No transparency**  
People have no idea what is actually happening.
- **Million-dollar costs**  
A 1% decrease in customer satisfaction costs millions.

"INPRC offers popular places a higher percentage of customer satisfaction. Paving the way for dream-like revenues."

– Victor van der Wal / INPRC



THE CONCEPT OF INPRC

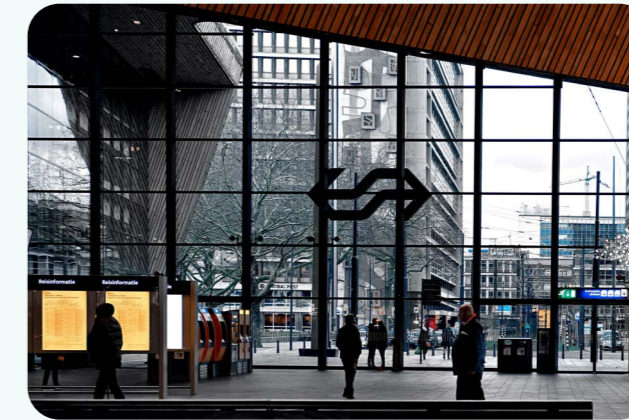
## Analytics and forecasting in one

- **The app for every employee**  
Information for every role, from cleaner to facility manager.
- **Feedback and sensors**  
Answers to all your questions, are translated into future behavior/meaning insights thanks to an algorithm.
- **Learning Management System**  
Courses for all colleagues. Real-time. Practical. Customized for every role. Plan, do, check, act: at superspeed.

WE ARE ON OUR WAY

## With great cases

NS / ProRail



### 15% increase in cleaning quality at NS Stations

"INPRC brings us closer to our dream of offering every traveler a safe and clean journey. We learn more about our travelers and their needs with each passing day and can predict future behavior more accurately."

Erik Diks / Manager of Maintenance and Operations at NS

- 44 SAVOS units
- 34 NS stations connected as of 2023
- NS has a total of 400 stations



Scan me  
Video from NS/ProRail about data-driven cleaning.



Scan me  
Instructional video for cleaners at NS/ProRail.

Circuitpark Zandvoort



### Circuitpark Zandvoort sets the bar at a perfect 10

After numerous complaints and no improvement, major sponsors threatened to hire their own cleaners for their lodges at Circuit Zandvoort. This ultimatum encouraged facility managers to adopt revolutionary data-driven cleaning practices.

- 60 units

"On behalf of Master Cleaners, I researched who could help with data-driven cleaning at Circuitpark Zandvoort. INPRC is the only one."

– Richard Hartendorp / facility advisor